Native tools in Microsoft 365 offer some options for performing large-scale disaster recovery, but everyday data loss scenarios — like ransomware and user error — are beyond the scope of its service level agreements. To prevent data loss in Microsoft 365 applications, organizations need a purpose-built backup solution that ensures IT administrators can recover as much — or as little — data as necessary. Carbonite® Backup for Microsoft 365 offers multiple options for recovering data in Microsoft 365 applications. So, no matter the cause or extent of data loss, an IT administrator can use purpose-built tools to recover what they need and ensure users have access to their Microsoft 365 data.

Comprehensive backup

Carbonite® Backup for Microsoft 365 protects the entire suite of Microsoft 365 services, including Teams, OneDrive, Exchange, SharePoint, Planner and Skype for Business. Backups run automatically up to four times per day, or every six hours. Customizable settings enable you to decrease the frequency of backups and set the time you wish the first backup to occur. Backups are stored in the secure Carbonite cloud on Microsoft Azure.

Flexible recovery options

There are many ways organizations lose data. That’s why it’s important to have different recovery options available, so you only recover what you need. This accelerates recovery times and simplifies the effort for IT. Carbonite® Backup for Microsoft 365 enables the following flexible recovery options:

- **Granular and full-fidelity restore**: Perform granular recovery of Microsoft 365 content while maintaining all metadata and permissions.
- **Out-of-place restore**: Restore content to mailboxes, sites, OneDrive or Groups — not just its original home.
- **Security rollback**: Undo unintended permissions changes by performing security rollback.
- **Simple search**: Quickly identify content for restore based on properties — including content type, owner, date created, file size, parent list name, parent folder name, email subject, date sent and more.
• **Object-based restore**: Locate business-critical files or emails with full-text search capability.

• **Point-in-time recovery**: Recover quickly using a simple and intuitive calendar interface.

• **Conflict resolution**: Get intelligent conflict resolution at different object levels to ensure the most authoritative copy of content is recovered.

• **Delegated access**: Grant permission to lower-level administrators and power users in Carbonite® Backup for Microsoft 365 by any Microsoft 365 scope.

**Centralized management and security**

With Carbonite® Backup for Microsoft 365, administrators have the ability to track, manage and report on all backup and restore jobs through a central console. The console gives you full visibility into how your backup and restore service is being used. The solution will also send email notifications with a detailed summary of backup and recovery information.

![Supported Platforms](image)

**Microsoft 365:**

- Teams
- OneDrive
- Exchange
- SharePoint
- Planner

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