

Carbonite® Backup for Microsoft 365

Protect critical data in Microsoft 365 applications

Native tools in Microsoft 365 offer some options for performing large-scale disaster recovery, but everyday data loss scenarios — like ransomware and user error — are beyond the scope of its service level agreements. To prevent data loss in Microsoft 365 applications, organizations need a purpose-built backup solution that ensures IT administrators can recover as much — or as little — data as necessary. Carbonite® Backup for Microsoft 365 offers multiple options for recovering data in Microsoft 365 applications. So, no matter the cause or extent of data loss, an IT administrator can use purpose-built tools to recover what they need and ensure users have access to their Microsoft 365 data.

Comprehensive backup

Carbonite® Backup for Microsoft 365 protects the entire suite of Microsoft 365 services, including Teams, OneDrive, Exchange, SharePoint, Planner and Skype for Business. Backups run automatically up to four times per day, or every six hours. Customizable settings enable you to decrease the frequency of backups and set the time you wish the first backup to occur. Backups are stored in the secure Carbonite cloud on Microsoft Azure.

Flexible recovery options

There are many ways organizations lose data. That's why it's important to have different recovery options available, so you only recover what you need. This accelerates recovery times and simplifies the effort for IT. Carbonite® Backup for Microsoft 365 enables the following flexible recovery options:

- **Granular and full-fidelity restore:** Perform granular recovery of Microsoft 365 content while maintaining all metadata and permissions.
- **Out-of-place restore:** Restore content to mailboxes, sites, OneDrive or Groups — not just its original home.
- **Security rollback:** Undo unintended permissions changes by performing security rollback.
- **Simple search:** Quickly identify content for restore based on properties — including content type, owner, date created, file size, parent list name, parent folder name, email subject, date sent and more.



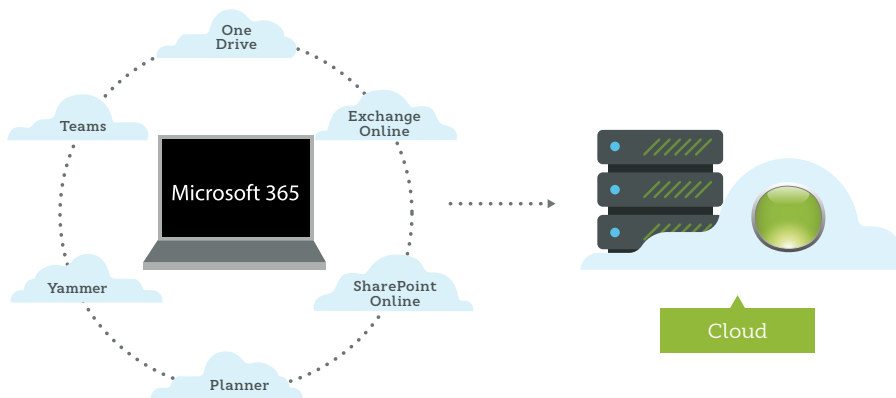
Overview

- Comprehensive protection for the entire Microsoft 365 suite
- Restore granular data, including mailboxes, conversations, projects and more
- Perform site-level rollback to easily restore Microsoft 365 data
- Create granular policies for what should be protected
- Run backups up to four times per day, with flexible retention options
- Enjoy on-boarding and recovery support from experts, 24x7

- **Object-based restore:** Locate business-critical files or emails with full-text search capability.
- **Point-in-time recovery:** Recover quickly using a simple and intuitive calendar interface.
- **Conflict resolution:** Get intelligent conflict resolution at different object levels to ensure the most authoritative copy of content is recovered.
- **Delegated access:** Grant permission to lower-level administrators and power users in Carbonite® Backup for Microsoft 365 by any Microsoft 365 scope.

Centralized management and security

With Carbonite® Backup for Microsoft 365, administrators have the ability to track, manage and report on all backup and restore jobs through a central console. The console gives you full visibility into how your backup and restore service is being used. The solution will also send email notifications with a detailed summary of backup and recovery information.



Supported Platforms

Microsoft 365:

- Teams
- OneDrive
- Exchange
- SharePoint
- Planner

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About Carbonite and Webroot

Carbonite and Webroot, OpenText companies, harness the cloud and artificial intelligence to provide comprehensive cyber resilience solutions for businesses, individuals, and managed service providers. Cyber resilience means being able to stay up and running, even in the face of cyberattacks and data loss. That's why we've combined forces to provide endpoint protection, network protection, security awareness training, and data backup and disaster recovery solutions, as well as threat intelligence services used by market leading technology providers worldwide. Leveraging the power of machine learning to protect millions of businesses and individuals, we secure the connected world. Carbonite and Webroot operate globally across North America, Europe, Australia, and Asia. Discover cyber resilience at carbonite.com and webroot.com.