



Federal government

# Transforming public service



Reduced budgets and increasing demand on public services mean that federal government organizations are under pressure to achieve more with less.

Technology is helping to revolutionize the way federal government agencies engage with citizens and deliver services. And staying current saves money, too. Outdated technologies can drain budgets and hurt productivity, slowing services and aid from reaching the public who depend on them.

Microsoft Surface for Business devices and software transform how government organizations serve their constituents. Surface provides federal employees with the tools they need to work productively, collaboratively, and securely to deliver services, wherever they are.

With the power of a laptop, the mobility of a tablet, the convenience of digital note taking, and best-in-class security, employees can be more efficient, effective, and responsive.

“Using modern devices with the latest features helped us to provide inspectors with a simple tool they can use online or offline to capture and act on information.”

Stewart Hamilton  
Head of Compliance System Design  
HM Revenue and Customs, the UK’s tax, payments and customs authority.

## Built for the way you work

Surface devices are intuitive to use, powerful, efficient, and incredibly secure. And because they were designed specifically for the software you trust, they offer a range of benefits for IT:

### The best devices for the intelligent workplace

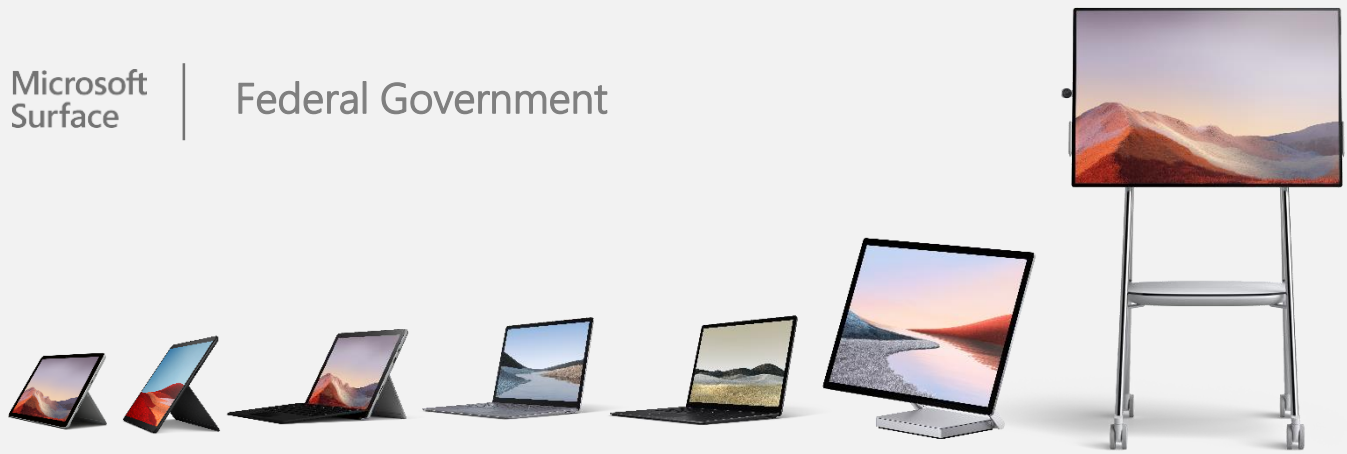
Allow people to do their best work from anywhere, with modern devices that let them connect, collaborate and communicate in new ways.

### Leading modern management

The efficiency of cloud-scale remote firmware management through Microsoft Intune.

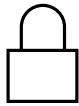
### Enterprise-grade security

Surface devices are equipped with TPM version 2.0, and feature Windows Hello biometric password-free sign-in.



## An additional layer of protection, available on Surface for Business

Microsoft Surface Enterprise Management Mode (SEMM) allows IT administrators to secure and manage firmware settings.



In addition to the ability to configure UEFI settings, SEMM also uses a certificate to protect the configuration from unauthorized tampering or removal.



Examples of firmware that can be disabled include: docking USB ports, on-board audio, SD card slots, cameras, Bluetooth, etc.



Especially useful for situations where there may be public access to a Surface device.

### Compliance certifications<sup>1</sup>

- TAA
- NIAP/CC
- FIPS 140-2
- DISA UC APL
- NSA CSfC
- EPEAT
- Energy Star

### Surface Federal Warranty

- ITG warranty (third-party partner)
- 3, 4, or 5-year warranty option
  - Next business day
  - Onsite support
  - Global presence
  - Keep your hard drive options
  - Accidental damage options
  - White glove service
  - 24x7x365 U.S.-based concierge desk and help desk support

### How to buy Surface for your government branch

- GSA IT Schedule 70
- GSA IT Schedule 58
- NASA SEWP V
- CIO-S
- US Air Force NETCENTS—Products
- US Army CHES, Consolidated Buy & Mobility Services
- FirstSource II